## **AGENCY STRATEGIC PLAN**

#### FOR THE FISCAL YEARS

2003 - 2007



#### **CONTRACTORS LICENSING BOARD**

**FUNCTIONAL AREA: ECONOMIC DEVELOPMENT** 

# AGENCY STRATEGIC PLAN APPROVAL FORM

FOR THE FISCAL YEARS

2003 - 2007

Howard Williams
Administrator

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## STRATEGIC PLAN

Agency Name	Contractors Licensing Board	
Agency Mission Statement:		
To protect the public health a and dignity in the constructio	and safety in Arkansas and maintain a high standard of integrity n industry.	

#### **AGENCY GOAL 1:**

To regulate those individuals and firms engaged in the construction industry in the State of Arkansas.

#### STRATEGIC PLAN

Agency Name		Contractors Licensing Board
Program		Contractors Licensing Board Operations
Program Authorization	1	ACA §17-25-101, § 17-25-404, § 17-25-501
Program Definition:		The Contractors Licensing Board provides the staff support for carrying out the duties of the Contractors Licensing Board
Funds-Center Code: <u>A03</u>		Operations. These duties include: 1) Review applications to ensure minimum requirements and issue licenses. 2) Investigate complaints and provide enforcement. 3) Renew licenses on annual basis. 4) Make annual reports to governor as required by statue.
AGENCY GOAL(S) #	1	
Anticipated Funding Sources for the Progra	ım:	Cash Funds

#### GOAL 1: (Sub-Funds Center Code: A03GOAL1)

To certify, license and register individuals and firms who meet the minimum requirements to operate in the construction industry; to protect the public from illegal, incompetent and unethical contractors.

#### OBJECTIVE 1: (Sub-Funds Center Code: A03G1OBJ1 )

To ensure that all exam candidates and licensed contractors are appropriately qualified and complaints of illegal or inappropriate practices are resolved in a timely manner.

#### STRATEGY 1: (Sub-Funds Center Code: A03A )

The Board will maintain one office to provide the necessary staff support to meet its objectives.